

## Modelling Business Processes

Processes are the lifeblood of all organizations, they define an organization's ability to quickly adapt to a changing business climate and ultimately affect the cost and overall profit of an organization . Identifying, understanding ,modeling analyzing and optimizing processes is an essential skill for every role within the organization.

You'll study how to investigate, model, analyse and improve business processes. The certificate includes:

- ✓ The context for business processing modelling
- ✓ The organisational model for processes
- ✓ How to model business processes
- ✓ How to document tasks
- ✓ Evaluating and improving business processes

### Target Audience

This course is designed for people who want to understand a range of business process modelling and analysis techniques, know how they are used and identify when to use them; suitable for:

- ✓ Business Analysts
- ✓ Business Managers and members of their team
- ✓ Business Change Managers
- ✓ Product Owners
- ✓ Project Managers
- ✓ Developers and Testers

## Requirements

There are no requirements, but candidates should have some practical experience of business analysis.

## Course Duration

2.5 days

## Course Contents

- The Context for Business Process Modelling
- Organisational Model of Processes
- Modelling the Business Process
- Documenting Tasks
- Evaluating and Improving Business Processes
- Exam (OPTIONAL)

## Examination

This certificate is assessed through completion of an invigilated online exam which candidates will only be able to access at the date and time they are registered to attend.

Type: **40 multiple choice and multiple response questions**

Duration: **60 minutes**

Supervised: **Yes**

Open Book: **No (No materials can be taken into the examination room.)**

Passmark **26/40 (65%)**

Delivery: **Digital**

Adjustments and/or additional time can be requested in line with the BCS reasonable adjustments policy for candidates with a disability, or other special considerations including English as a second language.