

## Modelling Business Processes

**Processes are the lifeblood of all organizations, they define an organization's ability to quickly adapt to a changing business climate and ultimately affect the cost and overall profit of an organization . Identifying, understanding ,modeling analyzing and optimizing processes is an essential skill for every role within the organization.**

You'll study how to investigate, model, analyse and improve business processes. The certificate includes:

- ✓ The context for business processing modelling
- ✓ The organisational model for processes
- ✓ How to model business processes
- ✓ How to document tasks
- ✓ Evaluating and improving business processes

### Target Audience

This course is designed for people who want to understand a range of business process modelling and analysis techniques, know how they are used and identify when to use them; suitable for:

- ✓ Business Analysts
- ✓ Business Managers and members of their team
- ✓ Business Change Managers
- ✓ Product Owners
- ✓ Project Managers
- ✓ Developers and Testers

### Requirements

There are no requirements, but candidates should have some practical experience of business analysis.

## Course Duration

2.5 days

## Course Contents

- The Context for Business Process Modelling
- Organisational Model of Processes
- Modelling the Business Process
- Documenting Tasks
- Evaluating and Improving Business Processes
- Exam (OPTIONAL)