

Business Processes Modeling (BPM) & Improvement

Processes are the lifeblood of all organizations, they define an organization's ability to quickly adapt to a changing business climate and ultimately affect the cost and overall profit of an organization . Identifying, understanding ,modeling analyzing and optimizing processes is an essential skill for every role within the organization.

Candidates should be able to demonstrate knowledge, understanding and application of Modelling Business Processes principles and techniques in the following areas:

1. The role of business process modelling in describing how an organisation carries out its internal processes; the hierarchy of process models and techniques to describe them; and why this is a key skill of the business analyst in supporting change.
2. Modelling core business processes at an organizational level.
3. Modelling business processes at the process level, showing all the elements involved from triggering events to process end-points.
4. Documenting and analysing tasks.
5. The use of gap analysis in improving business processes.

Target Audience

This course is designed for people who want to understand a range of business process modelling and analysis techniques, know how they are used and identify when to use them; suitable for:

- ✓ Business Analysts
- ✓ Business Managers and members of their team
Business Change Managers
- ✓ Product Owners
- ✓ Project Managers
- ✓ Developers and Testers

Requirements

There are no requirements, but candidates should have some practical experience of business analysis.

Course Duration

2 days (16 hours)

Syllabus

- ✓ What is BPM? BPMN ? BPMS, BPEL BPA & BPR
- ✓ The difference between BPM and Total Quality Management (TQM), Lean and Six Sigma
- ✓ Who is involved in the BPM Life cycle
- ✓ Related performance Improvement disciplines
- ✓ BPM Basics
- ✓ BPMN 2.0
- ✓ Process Discovery and Modeling
- ✓ Role and responsibilities of the Agile BA and Agile team Stakeholder types
- ✓ Process Improvement (Analysis & Design)
- ✓ Process Measurement