



## Certified ScrumMaster® (CSM)

**Certification:** Certified ScrumMaster® (CSM®)

**Duration:** 2 Days

**Accreditor:** Scrum Alliance

**Delivery:** Classroom Workshop

This two-day workshop will empower you with in-depth knowledge of Scrum and its application to complex project problems. You will earn the Certified Scrum Master (CSM) designation awarded by the Scrum Alliance; the most widely recognised network of agile software development professionals in the world.

You will gain direct experience with Scrum and learn about the context from which the framework emerged. Through direct experience and deep understanding of the intentions of Scrum, you will have confidence to apply the techniques effectively in your particular project situations.

### Course Objectives

- Experience Scrum through high-energy simulations
- Explore cultural values that enable Scrum
- Identify problems that will benefit from Scrum
- Evaluate and challenge traditional management paradigms
- Relate Scrum to agile methods such as XP, DevOps, Lean and Kanban
- Gain insights into motivation, teams, coaching, customer-supplier collaboration, contracts, risk management & organizational change

### Who Should Attend

The course is for everyone who is about to start using Scrum or has already gathered some experience and wants to deepen their understanding. The ScrumMaster role is the focus of the course, however it is also suitable for team members or managers who would like an introduction to Scrum. This may include managers, programmers, testers, analysts, product managers or anyone interested in working on or with a Scrum Team.

## Prerequisites

There are no course prerequisites.

## Course Outlines

- Myths about Scrum and their impact
- The Scrum Framework and its origins
- Application of the Scrum Framework through a hands-on simulation
  - Team Chartering (Ready, 'Done' and Team agreements)
  - Helping a Team to Self-Organise
  - The Product Backlog
  - Estimating and Planning
  - Sprints
  - The Daily Scrum
  - Sprint Reviews
  - Sprint Retrospectives
- Motivation, Teams and Organisational Change
- Complexity, Empiricism and the Context for Scrum
- Cultivating courage and responsibility-taking
- Coaching and Change Management
- Servant-Leadership in contrast to other traditional styles

## Trainer

Mr. Abid Quereshi; Scrum Alliance Certified Enterprise Coach, Certified Scrum Trainer and active Software Developer based in London, UK.

For over 22 years Abid Quereshi has helped over 50 organizations in 15 countries increase business agility. The insights he brings to the classroom are based on direct experience in developing, testing, specifying and tracking on real software projects. Experience with the latest product development practices allows Abid to relate to the current challenges faced by a wide range of business and IT professionals.

The Scrum Alliance recognizes Abid as one of only 7 Certified Enterprise Coaches (CEC) in the UK who have demonstrated coaching success across enterprises from the executive level to delivery teams. <https://www.linkedin.com/in/abidquereshi/>