

Business Analysis Foundation

Develop your skills to support successful
business change programmes



Course Description

Being a business analyst or having the skills of one is essential to the success of business organizations nowadays. In this course, delegates will delve into the role, tasks and responsibilities of the business analyst (BA). Learn effectively to select and employ elicitation, analysis and design techniques for ensuring business need and requirements and optimum solution proposition.

Audience

- Business Analysts seeking to upgrade their skill sets to a BA Leadership position
- Technical Managers, Product Managers, Projects Managers and scrum masters.
- Systems Architects, Design and Development Teams.
- Testing, Support, Integration, Operations, and Implementations professionals for standardizing BA Practices.

Learning Objectives

You'll gain a broad understanding of business analysis, including:

- The role and competencies of a Business Analyst
- Investigation techniques, including interviews, observations, workshops and prototyping
- How to categorize, analyze and manage stakeholders
- How to model business processes
- Making a business and financial case and assessing feasibility
- How to establish, document and model requirements

The course will empower organization through their program delegates to apply these skills practically in their business analysis as an effective Business Analyst, immediately reducing rework & cost, adding value and building effective relationships with project stakeholders.

Prerequisites

There are no entry prerequisites for this certification.



Course Outlines

Module 01: What is Business Analysis

Module 02: The Competencies of a Business Analyst

Module 03: The Strategic Context of Business Analysis

Module 04: The Business Analysis Service Framework

Module 05: Investigating the Business Situation

Module 06: Analyzing & Managing Stakeholders

Module 07: Improving Business Services & Processes

Module 08: Defining the solution

Module 09: Making a Business and Financial Case

Module 10: Establishing the Requirements

Module 11: Documenting and Modelling Requirements

Module 12: Validating and Managing Requirements

Module 13: Delivering the Requirements

Module 14: Delivering the Business Solution

Case Study & Sample Exercises

Sample Paper - Mock Exam

About the Examination

Delivery	Computer-Based (Online)
Format	Closed book
Proctoring	Online
Duration	60 minutes (candidates taking exam in a language that is not their native, may be awarded 25% extra time)
Questions	40, simple multiple choice (1 mark per question)
Pass Grade	65%

