



PECB Certified ISO 20700 Lead Management Consultant

Mastering the practices of Management Consulting based on ISO 20700

Why should you attend?

PECB Certified ISO 20700 Lead Management Consultant training enables the participant to develop the necessary expertise and knowledge to support and lead an organization and its team to successfully identify, understand and manage a consulting process based on ISO 20700. During this training course, you will also gain comprehensive knowledge of the best practices used to implement a Management Consulting framework that provides the foundation for designing, implementing, monitoring, reviewing and continually improving a Management Consulting process in an organization.

After mastering all the necessary concepts of Management Consulting, you can sit for the exam and apply for “PECB Certified ISO 20700 Lead Management Consultant” credentials. By holding a PECB Certificate, you will be able to demonstrate that you have the professional capabilities and competencies to effectively manage a consulting process in an organization.



Who should attend?

- Professionals involved in Management Consulting
- Expert management consultants seeking to further develop their consulting skills based on the recommendations of ISO 20700
- Individuals responsible for developing and maintaining a consulting process
- QMS team members

Course agenda

Duration: 5 days

Day 1 | Introduction to ISO 20700 and fundamental concepts and principles of management consulting

- Course objectives and structure
- Fundamentals of management consulting
- Management consulting principles
- Management consulting principles - Policies

Day 2 | Principles, entry phase and contracting of management consulting

- Management consulting principles - Policies part 2QMS scope
- Approaching the potential client
- Understanding management consulting phases
- Contracting contextRisk assessment
- Services, approach and work plan
- Roles and responsibilities

Day 3 | Implementation of consultancy assignment

- Terms and conditions, and acceptance criteria
- Refine and implement the agreed work plan
- Assignment management and monitoring
- Risk and quality management

Day 4 | Day 4: Closing, monitoring and follow-up activities of management consulting

- Approvals and acceptance
- Legal and contractual matters
- Final evaluation and improvement
- Knowledge management
- Administrative matters and outstanding minor issues
- Follow up activities
- Competence, evaluation and closing the training
- Closing the training

Day 5 | Certification Exam



Learning objectives

- Master the concepts and methods used in management consulting
- Learn how to interpret the principles, guidelines, main processes and best practices of management consulting based on ISO 20700
- Learn the approaches, methods, techniques and structure of effective consulting activities
- Acquire the expertise to support an organization to develop and maintain consulting processes
- Acquire the expertise to support a MCSP to effectively manage a consulting assignment

Examination

Duration: 3 hours

The “PECB Certified ISO 20700 Lead Management Consultant” exam completely meets the requirements of the PECB Examination and Certification Programme (ECP). The exam covers the following competence domains:

- Domain 1** | Fundamental concepts of management consulting
- Domain 2** | Management consulting principles and entry phase activities
- Domain 3** | Contracting in management consulting
- Domain 4** | Execution in management consulting
- Domain 5** | Closure and follow-up in management consulting

For more information about exam details, please visit [Examination Rules and Policies](#).



Certification

AAfter successfully completing the exam, you can apply for the credentials shown on the table below. Depending on the level of experience, a certificate will be issued to you if you comply with all the other requirements related to the selected credential..

For more information about ISO 20700 certifications and the PECB certification process, refer to the [Certification Rules and Policies](#).

Credential	Exam	Professional experience	Consultant Manager experience	Other requirements
PECB Certified ISO 20700 Provisional Management Consultant	PECB Certified ISO 20700 Lead Management Consultant exam	None	None	Signing the PECB Code of Ethics
PECB Certified ISO 20700 Management Consultant	PECB Certified ISO 20700 Lead Management Consultant exam	Two years: One year of work experience in Management Consulting	Management Consulting activities: a total of 200 hours	Signing the PECB Code of Ethics
PECB Certified ISO 20700 Lead Management Consultant	PECB Certified ISO 20700 Lead Management Consultant exam	Five years: Two years of work experience in Management Consulting	Management Consulting activities of 300 hours in total	Signing the PECB code of ethics

General information

- Exam and certification fees are included in the training price
- A student manual containing over 400 pages of information and practical examples will be distributed to participants.
- A participation certificate of 31 CPD (Continuing Professional Development) credits will be issued to participants.
- In case of exam failure, participants are allowed to retake the exam for free under certain conditions.